

Sophia's Things

Product Name/Item Number :

Quantity :

Size :

Return Reason :

COMPLETE THE BACK OF THIS FORM AND BE SURE TO INCLUDE IT WITH YOUR RETURN RETURN POLICY ● Merchandise may ONLY be returned for a GIFT CARD CODE within 15 days of the date your order shipped from our warehouse. ● Returned items must remain un-washed and un-worn. ● All SALE and Accessories items including Jewelry are FINAL sale and cannot be returned. ● The customer is responsible for the shipping and handling of the returned item(s). Original shipping fees are non-refundable. For proof of delivery and for your records, please note the tracking number of your return package, if applicable. ● An E- GIFT CARD CODE will be sent to the email address provided at checkout.

TO MAKE A RETURN: 1. Please refer to the Return Policy above to ensure that your return meets the criteria stated. 2. Complete the return form on the back of this page and include it inside the package with the item(s) you are returning. 3. Please send your package to the address listed below. Please note the tracking number if applicable. 4. Once your package is received please allow 5-7 business days for our Returns Department to process your return. 5. A gift card code will then be sent to the email address provided at checkout.

PROBLEMS OR QUESTIONS? If you believe that you have received damaged or incorrect merchandise, or have any questions about your order, please contact our warehouse as soon as possible. You can reach us by email at info@sophiasthings.com

We're sorry ****THINGS**** didn't work out!
Visit www.sophiasthings.com to find your new fave!

Sophia's Things

RETURN FORM

Our Returns Team will be able to process your return by using this Order Identification Label: If no label is included on your Return Form, please provide the following information:

Order Number(s) : _____

Name : _____

Email Address and Phone : _____

Product Name/Item Number :

Quantity :

Size :

Return Reason Code :

Code Return Reason Codes

1. Too Large
2. Too Small
3. Poor Quality (Please Explain)
4. Changed mind
5. Received Incorrect Item/Size (Please Explain)
6. Damaged (Please explain)
7. Other (Please explain)

Comments / Explanations:

SEND RETURNS TO

Sophia's Things
1148 E 84th Street
Suite 1
Brooklyn, NY 11236

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